

Karmak Offers a Wide Range of Solutions for Thermo King Dealers

Thermo King and Karmak work closely together to provide technology solutions to help dealers save time, increase revenue, and improve efficiency.

Deferred Repairs

With Deferred Repairs, you can postpone work that a customer has opted not to complete while minimizing the need for data entry. Quickly see what hasn't been completed, which can help aid in upselling and reduce liability.

Lease/Rental Billing Management

L/R Billing Management combines all the features you'll need to bill your customers effectively and efficiently by automatically calculating both fixed and variable charges. Fusion allows you to utilize many different billing frequencies, from monthly, weekly, daily, 28/30-day billing, advanced billing, and more.

Parts DFR

DFR (Demand Flow Replenishment) is provided by Thermo King to help dealers manage their inventory in order to reduce out of stock conditions, similar to the VMI and MDI processes used by major truck and automotive manufacturers. Fusion transmits inventory sales and stocking information to Thermo King, where it is analyzed and a suggested order is returned, at which point you can accept, modify, or ignore the suggested purchase order.

Preventive Maintenance

Drive revenue and build trust with your customers via Preventive Maintenance. Generate a calendar or meter-based maintenance schedule, which makes it easy to prevent failures and downtime, all while minimizing the need to manually key information into the system.

Purchasing

Stay on top of customer needs with Fusion Purchasing, which takes the guesswork out of maintaining proper stock levels, managing customer backorders, and transferring inventory between branches.

SVC

Thermo King SVC (Servicing Valued Customers) is a process that allows dealers to transmit designated Parts and Repair Order invoices to Thermo King. By sending the invoices electronically to Thermo King, you can reduce errors and gain efficiency by not manually re-entering the invoices on the Thermo King system.

Unit Management

Fusion's Unit Management feature allows you to categorize units by equipment type and class, assign unlimited characteristics to record detailed unit and attachment information, store multiple images and other documentation, track the parent and child relationships between units, manage all repair history, and track meter readings.

Warranty Claim Submission

Fusion's Thermo King Warranty integration provides a user-friendly front end to Thermo King claim entry and eliminates double entry of warranty claim data. With the ability to manage multiple locations from one login, Fusion is flexible when it comes to your business process. If you are serious about gaining efficiencies when filing warranty claims, then this is the download process to use.